

Dear Customer,

In addition to the statutory rights for material defects, to which you are entitled against your vendor, you are, for the smartphone SH80F(GE) you purchased, entitled to the following guarantee vis-à-vis Sharp Electronics (Europe) GmbH.

**1) Scope of guarantee**

If a defect in material and / or workmanship arises due to manufacturing (hereinafter "defect") with the smartphone within the first 24 months from the date of purchasing it from a vendor, you are entitled to our guarantee service.

Providing guarantee services does not extend the warranty period as a whole.

**2) Guarantee service**

We shall fulfill our guarantee obligations for defects at our discretion by repairing free of charge or by replacing the defective smartphone with one that is without defects. We shall not accept any transport costs possibly incurred. Replaced parts and telephones shall become our property.

**3) Exclusion of guarantee**

This guarantee does not include optional accessories and defects which are due to improper treatment, handling errors or extraneous cause. Excluded from the guarantee are also consumables and parts that are subject to regular wear and tear, such as batteries, which become inoperable solely due to their use.

Any costs for modifications to or adjustments of the smartphone, which are required in order to adapt it to the national technical or safety requirements of a country where the smartphone was not purchased but where it is to be operated, are not covered by this guarantee.

**4) Enforcement of the guarantee**

In order to be able to enforce the guarantee claim, you must have proof of purchase (invoice, receipt) exhibiting the purchase date and model number of your smartphone.

The defect of the smartphone must be claimed within the guarantee period by you vis-à-vis your SH80F.

For this purpose, please contact the hotline on the following number: +49(0)3722-7135125, Monday to Friday 8:00AM to 6:00PM or present the retailer or dealer from whom you purchased the product, a legible and non-modified original purchase receipt which clearly indicates the name and address of the retailer or dealer from whom you purchased the product, the date and place of purchase, the product type and the IMEI or other serial number.

**5) Guarantor**

This limited warranty is made to you by Sharp Electronics (Europe) GmbH whose place of business is at SonninstraÙe 3, 20097 Hamburg, Germany